

FREQUENTLY ASKED QUESTIONS

2016-17 MEN'S AND WOMEN'S BASKETBALL SEASON TICKETS

TICKETS

How can I get my season ticket now?

You can reserve your season ticket in the new Littlejohn by clicking [here](#) and making a \$100 per-seat deposit.

How do I determine what my total cost will be?

Your total cost will be your season ticket cost of \$325, plus your per seat donation, which will be based on each seat selected (please see seating map).

What is the cost if I'm faculty/staff or a member of IPTAY YA!?

Faculty and staff receive a discounted season-ticket rate of \$260. IPTAY Young Alumni is offered the same rate. For all tickets, the per-seat donation will be applied upon seat selection.

When is the deadline to make a deposit for 2016-17 season tickets?

The priority deadline has passed, but it is still not too late to purchase season tickets.

How are Club Seats and Courtside Seats handled?

Both of these premium areas require a capital gift in addition to the ticket cost. The capital gift is payable over five years, tax deductible and increases your IPTAY priority points. For more information, please contact Kyle Shields, Director of Premium Seating at krshiel@clemsun.edu.

I've already committed for Courtside and/or Coliseum Club seats. Do I need to do anything?

Action is only required if you also wish to purchase regular, non-premium season tickets. Then you will need to place a deposit for these non-premium seats.

Do we know the full home schedule?

Not at this time. We do know that we play Georgia, Nebraska, Boston College, Florida State, Georgia Tech, North Carolina, NC State, Syracuse, Virginia, Virginia Tech and Wake Forest.

Is there a limit on how many season tickets I can purchase?

You are able to purchase as many priority season tickets as permitted by your [IPTAY membership](#). Any additional season tickets will be assigned following the priority seat selection process.

Can I purchase a women's season ticket?

Absolutely! Take advantage of a special combination ticket for only \$20 (add-on to your men's order), or if you would like to only purchase a women's season ticket, those are available for \$60 for adults and \$40 for youth and senior citizens.

SEATING

When will I be able to select my seat?

Seat selection will take place online in mid to late August. You will be contacted by the ticket office prior to your seat selection with detailed information. Please [make sure your email is up-to-date](#).

How is the order of seat selection determined?

For those customers who ordered prior to the July 5 deadline, the order of selection will correspond with your IPTAY annual level, and points within that level. If you ordered after July 5, your seat selection will be based off of your order date and time following the fulfillment of all customers who ordered prior to the July 5 deadline.

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Does my deposit guarantee that I will be able to purchase the exact seats I want?

No, once it is your turn to select, you are able to choose any available seats, but customers who have selected before you could choose the same seats you have an interest in, making them unavailable.

What is my incentive to put down a deposit?

Putting down a deposit by July 5 reserved you a spot in line. If you did not put down a deposit prior to July 5, you are still able to purchase season tickets, but you would go to the back of the line in the selection process.

If I had season tickets two years ago in Littlejohn and want the exact same seats, how do I go about it?

We have totally changed the seating in the new Littlejohn, and the older seats and those specific seat locations do not exist. Seats in the new Littlejohn will be offered first to those IPTAY donors who have submitted the appropriate deposit by the deadline, and then the specific location assigned and/or selected by IPTAY annual level and points within that level. Following that process, all non-IPTAY Donors will be assigned available seats.

Will there be an open house to view the new seating?

There will not be an open house prior to seat selection due to construction. However, a virtual tour is available by clicking [here](#).

Where are ADA accessible seats located in the new Littlejohn?

Accessible seats are located in sections 106, 108, 111, 114, 116, 122, 126, 128, 134, 136 and 231. These areas are intended for wheelchair access and non-permanent seats will be provided to patrons who do not require a wheelchair and companions.

IPTAY

Can I use my annual IPTAY donation toward my per seat donation?

Your IPTAY Annual donation is a separate donation from the Littlejohn Coliseum per seat donation .

What IPTAY Year are level and points based on?

2016. Points and priority levels will be locked in on June 30.

Will my per seat donation contribute to my IPTAY donation?

Your Littlejohn Coliseum per seat donation will only contribute to your overall cumulative giving total (but it will not increase your IPTAY level). Your per seat donation is considered a tax-deductible donation and will increase your IPTAY priority points.

I'm not an IPTAY member, when do I select my tickets?

Your priority will be based on the date and time you signed up for your deposit. You will select your seats after all IPTAY members have gone through the process, but your order during this time frame will be based on your timestamp of purchase.